

Enterprise Process Model Graphic



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Overview

Enterprise Process Model

Enterprise Process Model can be a departure point for process based planning, integration, execution and improvement . Conceptually the Enterprise Process Model is Mutually Exclusive and Collectively Exhaustive (MECE) to support assignment of any process, activity or effort accomplished in the enterprise to an Enterprise Process.

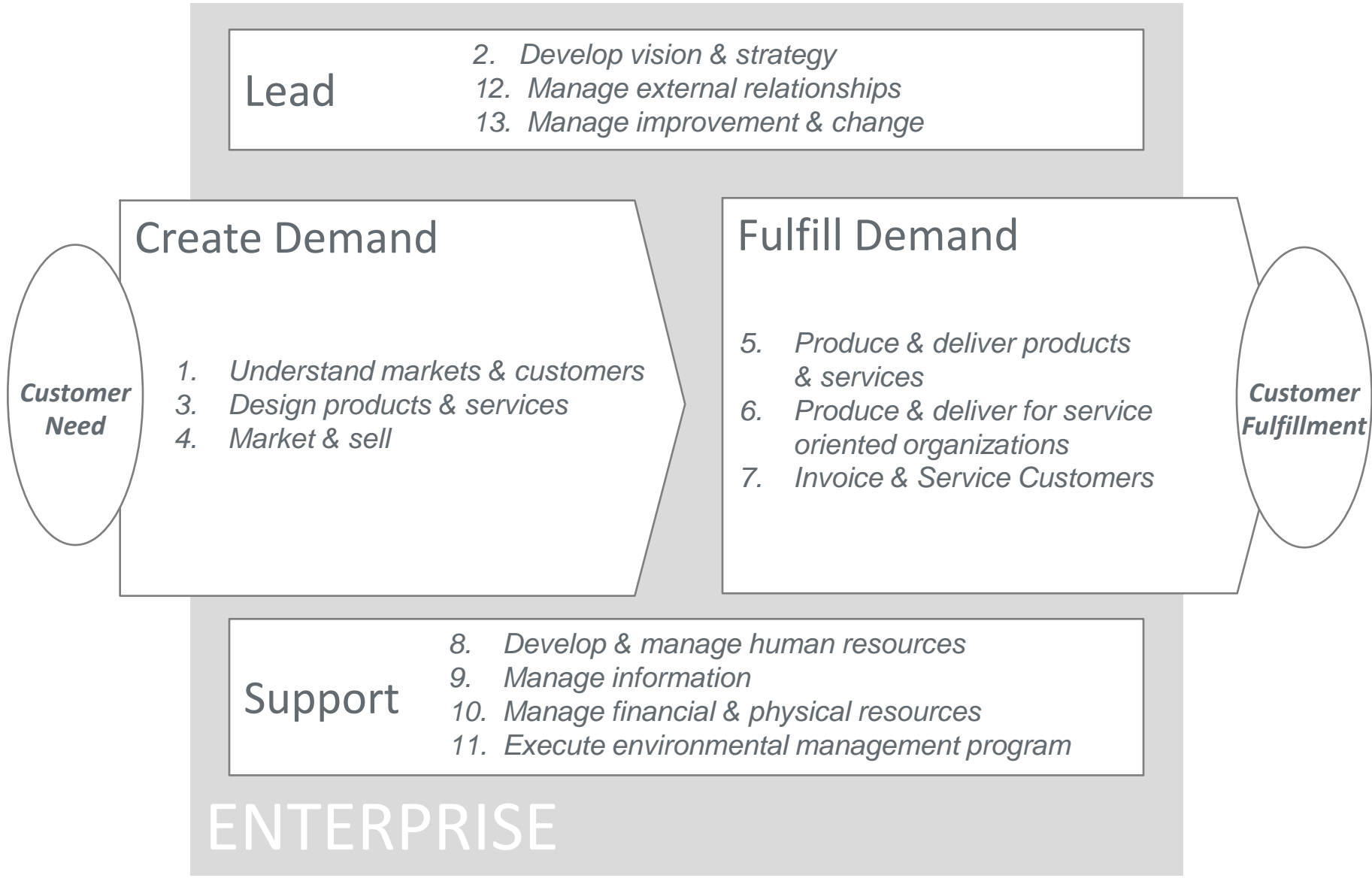
Typically the processes are hierarchical with, for example, level 0 processes of: Lead, Create Demand, Fulfill Demand and Support. Note- this highest-level (level 0) organizing concept is carried through the graphical examples following this overview.

Some potential benefits of using a single enterprise process model include:

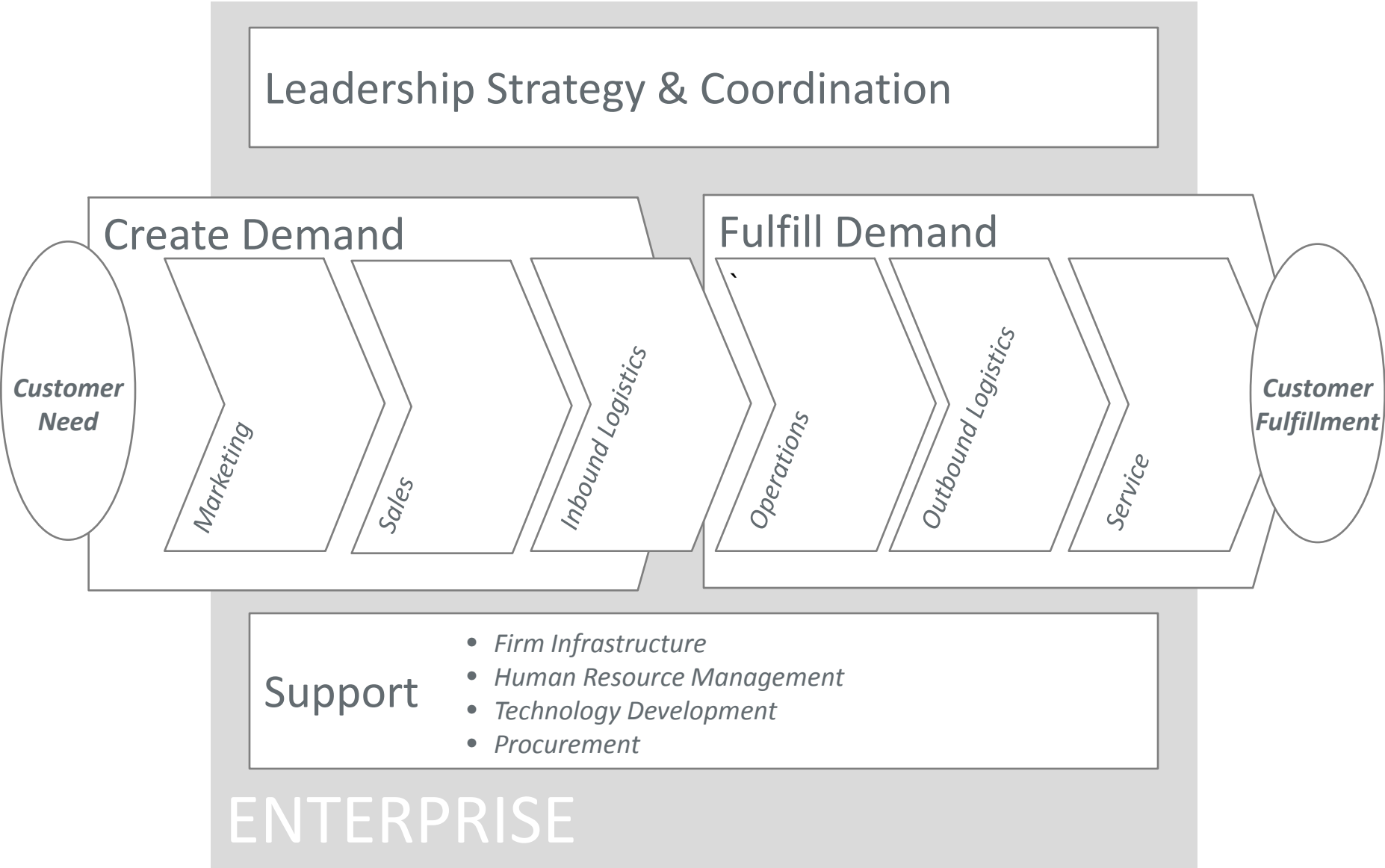
- Provide a context and common vocabulary for all levels of the organization- a foundation for a process-based organization
- Create a base for performance and improvement management including assignment of appropriate level of process to an executive or a manager as "owner" for documentation, development, etc.
- Establish an enterprise-wide framework for integration, metrics and capability requirements
- Define boundaries for and focus for planning, prioritization and alignment
- Benchmarking across divisions, countries or companies (e.g., [APQC Process Classification Framework](#))

Example- APQC Processes

Enterprise Process Model



Example- Value Chain Links Enterprise Process Model



Reference: Value Chain, *Business Management in the Age of Enterprise 2.0: Why Business Model 1.0 Will Obsolete You*, An Oracle thought leadership white paper, December 2008